

Problem Statement

- The client was dissatisfied with Therapy Notes due to several limitations, including the lack of lab integration and frequent disruptions in the e-prescription feature. The custom reporting capabilities did not meet expectations, and the timesheets and staff management functions were subpar. Video conferencing features were also not as per his expectations.
- Additionally, the data export process was cumbersome, and the platform lacked modern features like AI and machine learning. As the client's practice locations and business grew, they sought to leverage technology to better meet their evolving needs.

Solution

- We are creating an SAAS based HIPAA compliant EMR system tailored to his business needs for a mental health practice with specific focus on substance abuse patients, behavioural health, and ADHD, PTSD and Anxiety suffering clients/patients.
- Proposed solution will take care of his business needs and addressing problem areas with integrations with Lab, Pharmacy also leveraging AI for transcription of notes and validating files ICD/CPT codes and integrated Claim processing.

Core Features

- ★ SAAS based architecture
- ★ Patient intake documents and insurance forms filling
- ★ Multiple locations of a same clinic
- ★ 1DAP notes (Therapy/SOAP notes)
- ★ Messaging and Telehealth among therapists and patients

Challenges

- ✓ The client currently relies on a third-party EMR to handle profiles of clinic therapists and staff, aiming to streamline patient appointment scheduling, eRX, lab orders, and medical billing.
- ✓ Inadequate revenue cycle management by behavioral care organization is among the primary factor contributing to treatment costs being so high.
- ✓ Safeguarding patient information and ensuring strict confidentiality is crucial in the behavioral health domain. Compliance with HIPAA regulations and maintaining data security pose significant challenges.

Solution

- 💡 Our platform integrates diverse data sources into one centralized hub. By aggregating real-time data on market trends, property valuations, and investment opportunities, we offer users a comprehensive view, eliminating the need for multiple platforms and saving valuable time.
- 💡 Our solution aims to reduce administrative paperwork for the client by streamlining insurance eligibility verification, claims creation, submission, and reimbursement from payers using an integrated clearinghouse.
- 💡 Our solution prioritizes patient data security and confidentiality. We implement state-of-the-art encryption protocols, access controls, and regular security audits to ensure compliance with HIPAA regulations and protect sensitive information. Please note third-party HIPAA audit is not included in the scope.

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Screenshots

